

# Programme

Day One Wednesday 28 June

08:30 CONFERENCE REGISTRATION

09:30 WELCOME TO AGILE IN THE CITY: BRISTOL & BATH 2023

09:45 KEYNOTE **LANSDOWN SUITE**  
**How teams remember** 60 MINUTES  
**Giles Turnbull** Founder & director, Use the human voice

10:45 REFRESHMENT BREAK

Rooms	LANSDOWN 1	LANSDOWN 2	KINGSMEAD SUITE	WALCOT
11:15	TALK <b>Individuals &amp; interactions</b> 60 MINUTES <b>Kevlin Henney</b> Curbralan	TALK <b>Tumbleweed tales: laughter and high performing teams</b> 60 MINUTES <b>Jaimella Espley</b> Independent	WORKSHOP <b>Triz, w³izz &amp; wicked questions</b> 120 MINUTES <b>Valerie McLean</b> Because Agile Ltd. <b>Sarah Liston</b> Registers of Scotland	WORKSHOP <b>Experimentology - test &amp; learn like a boss</b> 90 MINUTES <b>Gez Smith</b> <b>Jonathan Churchward</b>
	SWITCHOVER	SWITCHOVER		
12:30	TALK <b>Seven sins of questioning</b> 45 MINUTES <b>Priya Sinha</b> <b>Ragan McGill</b> Redgate	CASE STUDY <b>J cells - how adopting a military 'team of teams' framework drove an agile way of working in a UK utility</b> 45 MINUTES <b>James Edmondson</b> Independent		
13:15	LUNCH BREAK			
14:15	CASE STUDY <b>Unlocking technical excellence as a business advantage at giffgaff</b> 60 MINUTES <b>Mattia Battiston</b> giffgaff	TALK <b>The four-dimensional human: how to design life-enhancing user experiences</b> 60 MINUTES <b>Patrick William Jordan</b> University of Middlesex	WORKSHOP <b>Stop trying to learn like a robot &amp; start learning like a human being</b> 60 MINUTES <b>Rebecca Savill</b> <b>Richard Savill</b> CURIO CLASS	WORKSHOP <b>Inclusive facilitation workshop</b> 60 MINUTES <b>Duncan Evans</b> Agility in Mind Ltd <b>Geoff Goddard</b> Agile Coach
15:15	REFRESHMENT BREAK			
15:45	TALK <b>Developing &amp; growing your team with the agile coaching growth wheel</b> 60 MINUTES <b>Bethan Mackintosh</b> Just Eat Takeaway	TALK <b>50 shades of retrospective - levelling up your continuous improvement game</b> 60 MINUTES <b>Chris Stone</b> Virtually Agile	CASE STUDY <b>A year in review: how to navigate through turbulence in the aviation industry</b> 60 MINUTES <b>Jenny Strickland</b> Vistair System	WORKSHOP <b>Increasing empathy in your agile coaching</b> 60 MINUTES <b>Paul Goddard</b> Agilify
16:45	SOCIAL EVENING (See posters for details)			

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08:45 CONFERENCE REGISTRATION

09:30 WELCOME TO AGILE IN THE CITY: BRISTOL & BATH 2023

09:45 KEYNOTE **LANSDOWN SUITE**  
**Powerful coaching conversations** 60 MINUTES  
**Dr Hayley Lewis** Psychologist & Founder, HALO Psychology

10:45 REFRESHMENT BREAK

Rooms	LANSDOWN 1	LANSDOWN 2	KINGSMEAD SUITE	WALCOT
11:15	TALK <b>Making the case for product design</b> 45 MINUTES <b>Aaron Parker</b> Amdaris	CASE STUDY <b>The circle of life: lessons learned from killing services</b> 45 MINUTES <b>Anne Dhir</b> SPARCK	WORKSHOP <b>Learn to describe your agile anti- patterns as a Comic Agilé strip</b> 90 MINUTES <b>Luxshan Ratnaravi</b> Comic Agilé	WORKSHOP <b>Play skills - an exploratory workshop</b> 90 MINUTES <b>Matt Ballantine</b> Equal Experts
	SWITCHOVER	SWITCHOVER		
12:15	TALK <b>Estimates &amp; complexity</b> 45 MINUTES <b>Gary Fleming</b> JPMC	TALK <b>Take care of yourself first</b> 45 MINUTES <b>Georgina Hopkinson</b> OVO		
13:00	LUNCH BREAK			
14:00	TALK <b>Zombie apocalypse! overwhelm, conflict, stress (&amp; hope) for teams facing the end of the world</b> 60 MINUTES <b>Ceri Newton-Sargunar</b> Ceri Sargunar	TALK <b>Event storming by example</b> 60 MINUTES <b>Willem van den Ende</b> QWAN	CASE STUDY <b>Scale agile portfolio transformation</b> 60 MINUTES <b>Divyam Dixit</b> <b>Jyoti Bhatia</b> Accenture UK Ltd	DISCUSSION <b>Is the GOV.UK Service Manual's approach to agile, truly agile?</b> 60 MINUTES <b>Laura Burnett</b> <b>Matt Glover</b> Made Tech
15:00	REFRESHMENT BREAK			
15:30	CASE STUDY <b>How we use data to ignite meaningful action</b> 45 MINUTES <b>Julie Starling</b> Principality Building Society	TALK <b>A culture of observing: how to get better understanding across the org through observability</b> 45 MINUTES <b>Apostolis Apostolidis</b> Flipdish	TALK <b>Driving changes which others fear - getting things done with influence</b> 45 MINUTES <b>Jeewan Chandra Bhatt</b> Agile Coach	CASE STUDY <b>Taking the jargon out of agile</b> 45 MINUTES <b>Kathryn Lupin</b> Citizens Advice
	SWITCHOVER			
16:30	LIGHTNING TALKS <b>Your lightning talk?</b> 50 MINUTES			

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Day Three Friday 30 June

09:00 CONFERENCE REGISTRATION

09:30 WELCOME TO AGILE IN THE CITY: BRISTOL & BATH 2023

09:45 KEYNOTE **LANSDOWN SUITE**  
**Embrace the power of product thinking** 60 MINUTES  
**Alia Shafir** Head of Product and Agile Coaching, Bloomberg

10:45 REFRESHMENT BREAK

Rooms	LANSDOWN 1	LANSDOWN 2	KINGSMEAD SUITE	WALCOT
11:15	TALK <b>Product management is 90% communications, 90% of the time</b> 45 MINUTES <b>Matt Jukes</b> Department for International Trade	CASE STUDY <b>There's an imposter in this room!</b> 45 MINUTES <b>Angharad Edwards</b>	WORKSHOP <b>Connecting through compassion - How to build stronger teams using Non-Violent Communication</b> 90 MINUTES <b>Jenny Martin</b> Independent	WORKSHOP <b>How to turn the oil tanker: exploring shared metaphor to catalyse change</b> 90 MINUTES <b>John Cumming</b> BAE Systems
	SWITCHOVER	SWITCHOVER		
12:15	TALK <b>The shape of thoughts - how to create visual templates to bring clarity, context &amp; change to you &amp; your teams!</b> 45 MINUTES <b>Gemma Honour</b> Bryter Work	TALK <b>OVO's approach to developer experience</b> 45 MINUTES <b>Daniel Laird</b> OVO		
13:00	LUNCH BREAK			
13:45	TALK <b>How working effectively with finance can accelerate your journey to business agility</b> 45 MINUTES <b>Stuart Munton</b> AND Digital	CASE STUDY <b>Agile in the world of machine learning &amp; artificial intelligence</b> 45 MINUTES <b>Ritika Singh</b> Underwriteme		
14:30	REFRESHMENT BREAK			
15:00	DISCUSSION <b>Putting it into practice - A Lightning world cafe</b> 45 MINUTES <b>John Clapham</b> Rownham Coaching Ltd			
15:45	CONFERENCE CLOSE			